

Privacy Policy Randek AB

At Randek, one of our main priorities is the privacy of our visitors. This Privacy Policy explains what information Randek collects and records, and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities and is valid for visitors to our website regarding information that they share and/or that we collect through Randek. This policy is not applicable to any information collected offline or through channels other than this website.

Consent

By using our website, you acknowledge that you have read and understood this Privacy Policy.

Where required by applicable law, consent for the use of non-essential cookies, analytics technologies, and similar tracking tools will be requested separately through our cookie consent mechanism before such technologies are activated.

You may withdraw or modify your consent preferences at any time through the website's cookie settings.

Information We Collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

We may also automatically collect certain technical and usage information when you visit our website, including your IP address, browser type, device information, pages visited, time spent on pages, referral sources, and other website usage statistics through analytics tools such as Google Analytics.

How We Use Your Information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website.
- Improve, personalize, and expand our website.
- Understand and analyze how you use our website.
- Develop new products, services, features, and functionality.
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes.
- Send you emails.
- Find and prevent fraud.

- Measure website performance and visitor engagement through analytics services such as Google Analytics.

Log Files

Randek follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this as part of hosting services' analytics.

The information collected by log files includes internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks.

These data are not linked to any information that is personally identifiable. The purpose of the information is to analyze trends, administer the site, track users' movement on the website, and gather demographic information.

Google Analytics

Randek uses Google Analytics, a web analytics service provided by Google, to better understand how visitors interact with our website.

Google Analytics may collect information such as:

- Pages visited
- Time spent on pages
- Device type and browser information
- Approximate geographic location
- Traffic sources (such as search engines, referrals, or direct visits)
- User interactions and website navigation patterns

This information helps us analyze website performance, improve user experience, optimize content, and better understand visitor interests.

Google Analytics may use cookies and similar technologies to collect and process information about your use of our website. Information collected may include your IP address, although IP anonymization features may be enabled where applicable.

The information generated by these cookies may be transmitted to and stored by Google on servers that may be located outside your country of residence. Google processes this information on our behalf in accordance with applicable data protection laws and Google's own privacy practices.

Where required by applicable law, Randek obtains your consent before placing non-essential analytics cookies on your device.

You may withdraw your consent at any time through the website's cookie settings.

You can prevent Google Analytics from collecting information about your visits by adjusting your browser settings, rejecting non-essential cookies through our cookie consent tool, or by using the Google Analytics Opt-out Browser Add-on.

For more information about how Google processes personal data, please refer to:

<https://policies.google.com/privacy>

Advertising Partners Privacy Policies

You may consult this list to find the Privacy Policy for each of the advertising partners of Randek.

Third-party ad servers or ad networks use technologies such as cookies, JavaScript, or Web Beacons in their advertisements and links that appear on Randek and are sent directly to users' browsers.

They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of advertising campaigns and/or personalize advertising content displayed on websites you visit.

Please note that Randek has no access to or control over these cookies used by third-party advertisers.

Third Party Privacy Policies

Randek's Privacy Policy does not apply to other advertisers or websites.

We advise you to consult the respective Privacy Policies of these third-party ad servers for more detailed information regarding their practices and instructions on how to opt out of certain options.

You can choose to disable cookies through your individual browser settings. More detailed information regarding cookie management with specific web browsers can be found on the browsers' respective websites.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

- Request that a business disclose the categories and specific pieces of personal data that it has collected.
- Request that a business delete any personal data collected about the consumer.
- Request that a business not sell the consumer's personal data.

If you make a request, we have one month to respond. If you would like to exercise any of these rights, please contact us.

GDPR Data Protection Rights

We would like to ensure that you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge a small fee for this service.

The right to rectification – You have the right to request correction of inaccurate information and completion of incomplete information.

The right to erasure – You have the right to request that we erase your personal data under certain conditions.

The right to restrict processing – You have the right to request restriction of processing under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data under certain conditions.

The right to data portability – You have the right to request that data collected by us be transferred to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond. If you would like to exercise any of these rights, please contact us.

Data Controller

Randek AB is the data controller for the processing of personal data collected through this website.

If you have any questions regarding this Privacy Policy, our processing of personal data, or if you wish to exercise your data protection rights, please contact us:

Randek AB

Vagnsvägen 1
311 32 Falkenberg
Sweden

Email: info@randek.com

Legal Basis for Processing

When processing personal data, Randek relies on one or more of the following legal bases under applicable data protection legislation:

- Consent
- Legitimate Interest
- Contractual Necessity
- Legal Obligation

Consent may be used for non-essential cookies and analytics technologies.

Legitimate Interest may be used for website improvements, visitor analytics, fraud prevention, and website security.

Contractual Necessity may be used when processing is required to fulfill a contract or respond to a request before entering into a contract.

Legal Obligation may be used where processing is necessary to comply with legal requirements.

Where processing is based on consent, you have the right to withdraw your consent at any time.

Data Retention

Randek retains personal data only for as long as necessary to fulfill the purposes for which it was collected, including legal, accounting, reporting, and contractual requirements.

Retention periods may vary depending on the type of information:

- Contact information submitted through contact forms or inquiries is retained for as long as necessary to respond to the inquiry.
- Customer and account information is retained for the duration of the business relationship and thereafter as required by law.
- Website analytics data collected through Google Analytics is retained in accordance with the retention settings configured within the analytics platform.
- Information required for legal, regulatory, or dispute-resolution purposes may be retained for longer periods where necessary.

When personal data is no longer required, it will be securely deleted, anonymized, or disposed of in accordance with applicable laws and internal procedures.

Cookie Policy

Our website uses cookies and similar technologies to improve functionality, analyze website traffic, and enhance user experience.

Cookies may be classified as:

- Strictly Necessary Cookies
- Analytics Cookies
- Preference Cookies
- Marketing Cookies

Where required by law, non-essential cookies will only be placed after obtaining your consent through our cookie banner or consent management solution.

You may change or withdraw your cookie preferences at any time through the website's cookie settings or by adjusting your browser settings.

For further information regarding the cookies used on this website, please refer to our Cookie Policy, where available.

Children's Information

Another part of our priority is adding protection for children while using the internet.

We encourage parents and guardians to observe, participate in, and/or monitor and guide their children's online activity.

Randek does not knowingly collect Personally Identifiable Information from children under the age of 13.

If you believe that your child has provided this type of information on our website, please contact us immediately and we will make every effort to promptly remove such information from our records.

Document Information

Version: 2.0

Last Updated: September 2026

Policy Owner: Randek AB

This Privacy Policy has been reviewed and updated to reflect current privacy and data protection requirements, including the General Data Protection Regulation (GDPR), cookie consent requirements applicable within the European Union, and the use of Google Analytics on the Randek website.

Future changes to applicable privacy, cookie, or data protection legislation may result in updates to this Privacy Policy.